



Office of Mental Health

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MEMORANDUM

TO: New York State Medicaid Managed Care Plans (MMCPs), HIV Special-Needs Plans (HIV SNPs), and Health and Recovery Plans (HARPs)

FROM: New York State Office of Mental Health (OMH)

DATE: April 13, 2020

SUBJECT: Changes in Documentation and Billing Requirements for certain OMH Services During the COVID-19 Disaster Emergency

As a result of the current COVID-19 Disaster Emergency, service delivery across the system has transformed into a largely telemental health service modality. OMH previously issued Supplemental Guidance which allows the use of telemental health for delivering Medicaid-reimbursable services. Effective during the COVID-19 Disaster Emergency, which began on March 7th, 2020 and will continue until lifted, OMH has modified billing requirements for certain services and programs, these are listed below. Please refer to the [OMH guidance page](#) for comprehensive guidance on documentation and billing requirements for the following OMH services:

1. Partial Hospitalization
2. Personalized Recovery Oriented Services
3. Assertive Community Treatment
4. Continuing Day Treatment
5. Children's Day Treatment (not part of the managed care benefit package – informational)

Plans must not put any further requirements in place, beyond those outlined in OMH guidance. This includes, but is not limited to, billing procedures (e.g. revenue codes) and policies which would increase the barriers to access MH services and/or place undue burden on providers billing for MH services during this period.

No element of these guidance documents requires changes to the billing codes that must be submitted, with the exception that all submitted claims must use the modifier code CR (Catastrophe/Disaster related); this does not affect payment amount.

New York State is in the midst of a rapidly-evolving public health crisis, and guidance and recommendations are being updated frequently. Plans and Providers should regularly review [OMH's guidance page](#) for updates.

Any questions regarding this memo may be directed to the OMH Division of Managed Care: bho@omh.ny.gov.