



**Office of
Mental Health**

**Office of Addiction
Services and Supports**

Memorandum

To: Mental Health and Substance Use Treatment Providers

From: New York State Office of Mental Health and Office of Addiction Services and Supports

Date: December 10, 2020

RE: Fidelis and MVP Pharmacy Network Changes

Dear mental health and substance use treatment provider,

Fidelis and MVP health plans recently announced Walgreens and Duane Reade pharmacies will no longer be part of their networks starting January 1st, 2021. This change affects many Medicaid lines of business including mainstream managed care, HARP, Child Health Plus, and MLTC. While Medicaid managed care plans sent notification letters to affected members, we want to make sure nobody falls through the cracks. Medicaid members affected by these changes will have to transfer their prescription to an in-network pharmacy or obtain a new prescription. We are asking you to review your records and assist any of your recipients in making this transition in as seamless way as possible.

Questions can be directed to OMH (OMH-Managed-Care@omh.ny.gov) and OASAS (picm@oasas.ny.gov), respectively.