

Date: Thursday, December 30, 2021

Subject: Conditional Approval Extension - RE: Adult and Children's Crisis Residential Benefit Guidance

Dear Plan Administrator,

On December 1, 2020, Mainstream Medicaid Managed Care Plans, HIV Special Needs Plans, and Health and Recovery Plans (MMCPs) began managing the Crisis Residence services and stabilization components benefit for adults and children, commensurate with the issuance of OMH operating certificates for crisis services providers under 14 CCR-NY Part 589. This change continues implementation of the Crisis Intervention demonstration benefit authorized under the State's 1115 MRT Waiver and builds on the mobile crisis services demonstration benefit implemented October 2019 for adults age 21 and older and the mobile crisis services benefit implemented January 2020 under the Medicaid State Plan for children and youth under 21 years old.

MMCPs were prohibited from conducting utilization review for Crisis Residence services between December 1, 2020 and February 28, 2021. MMCPs were advised that they may begin conducting utilization management for Crisis Residence services for service dates on or after March 1, 2021, if they have State-approved Crisis Residence clinical review criteria and have completed training for utilization review staff.

The New York State Office of Mental Health is extending the conditional approval of submitted Crisis Residence services clinical review criteria and associated policies and procedures until from December 31, 2021 to **June 30, 2022**.

Please direct any questions related to this conditional approval to omh.parity@omh.ny.gov.

Thank you.

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