Creating a Portal Account

At the Department's website dfs.ny.gov, click on the DFS Portal button

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Translate					
NEW YORK	Services News Govern	rent		Q Search	
Department of Consumer In Financial Services	formation Applications & Filings Indus	ry Guidance Reports & Publications Contact Us	Q Search	<mark>%</mark>	DFS Portal
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On the sign-in page, click Create Account

Department of Financial Services	Consumer Information	Applications & Filing
음 DFS Portal		
→] Sign In to t	he DFS Portal	
Your Email		
Email		
Your Password		
Password		
C Remember Me		
-8 Sign In		
Forgot your password	? Need an account?	

Complete all of the required fields, click Create Account

Your Email Email *				
\$	Your First Name	Your Middle Name	Last Name	\$
Prefix	First Name *	Middle Name	Last Name *	Suffix
Prefix	First Name *	Middle Name	Last Name *	Suffix
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An email will be sent to you with instructions to complete the creation of your account. Follow those instructions.

After you have signed in with your new account, click Request Apps

Department of Financial Services	Consumer Information	Applications & Filings	Industry Guidance	Reports & Publications	Contact Us		
은 DFS Portal						Sign Out	
My Apps							
	() MY APPS				REQUEST APPS	▲ ALERTS	
APP NAME					DESCRIPTION		
³⁰ Cybersecurity Compliance F	ling				Submit cybersecurity compliance related filings		
				Click	Request Apps* to access more DFS Portal Apps		

Scroll down and click on Provider Complaint Forms

Cuputity and Severe Mortality Inquiry Reporting	
³³ Lost Policy Finder	The Lot Policy Finder is a free of-drange service to assist families in locating unclaimed benefits on the insurance policies/centificates and annaity contract/centificates nouning the life of or owned by a descent immediate family moder. The service is not available to individually, comparies, organisations or services that charge consumes a fee for making the request of for locating lost life insurance policies or annually contracts. Vist the DFS website for more information
³⁵ MUNISHP	The MUNUSHP Portal App is used by Municipal Coops and Student Health Plans to submit regulatory quarterly and annual filings electronically, including Financial Statements, Community Rating Methodology, and Form Filings Vult the DFS website for more information.
³⁵ Motor Vehicle Law Enforcement Fee	Section 910 of the New York State Insurance: Law requires every insurance company authorized to do busines in New York State to collect an annual motor whicle law enforcement testimon activities and the state for motor which lability insurance coverage. Vult the DFS webcite for motor information.
³³ Payday Lender	
³⁵ Provider Complaint Forms	Healthcare providers should use this online Provider Complaint Form to file a complaint about prompt payment, no fault, or workers compensation claims, or to add additional information to an existing complaint.
³³ Public Automobile Classifications (NYIL §208)	Public Automobile Classifications (NVII, 1308)

On the Request Access page, read all of the information. When done, click Continue

REQUEST ACCESS		REC	DUEST HISTORY
Request Access			
YOU ARE REQUESTING ACCESS TO THE "PROVIDER fou are requesting access to a secured application. f you selected this application by mistake, please click on the 'Clos	COMPLAINT FORMS" APPLICATION		
The Insurance Department Investigates Insurance complaints Invol-	ring licensed insurance entities. This Department ca	nnot: Act as your lawyer, give legal advice, reco	ommend, or rate insurers.
Before contacting this Department regarding an alleged prompt pa	y violation, please do the following:		
Contact the insurer or HMO to verify that the claim was received. M not supplied it, the claim is not delinquent and should not be submi	ake every effort to determine the type of coverage. tted as a complaint.	If the patient is covered by a self-funded plan o	r Medicare this Department lacks jurisdiction to assist. I
f you are a provider and would like to file an online complaint pleas	se click Continue below.		
Continue			
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