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Executive Deputy Commissioner

MEMORANDUM

To: Mainstream Medicaid Managed Care Plans, Health and Recovery Plans (HARPs), HIV Special Needs Plans (HIV SNPs), Medicaid Advantage Plus (MAP) Plans, and Personalized Recovery and Oriented Services (PROS) Providers

From: New York State (NYS) Office of Mental Health (OMH)

Date: July 16, 2024

Subject: Rate Approval: November 1, 2024 PROS Redesign: Billing and Reimbursement Changes – Division of Budget (DOB) Approval

Dear Health Plan Administrators,

On April 16, 2024, OMH notified Mainstream Medicaid Managed Care Plans, HARPs, HIV SNPs, MAP Plans (collectively referred to as “MMCPs” herein), and PROS providers of billing and reimbursement changes for OMH PROS programs. This memorandum is being sent to alert MMCPs and PROS providers that DOB approval was received on June 27, 2024 and the PROS billing and reimbursement changes will be effectuated on November 1, 2024.

Per Chapter 57 of the Laws of 2022 and Chapter 451 of the Laws of 2019, MMCPs are required to pay claims based on the effective date of the rate changes. As a result, MMCPs must complete necessary systems edits to ensure payable claims for OMH PROS programs and applicable dates of service are reimbursed on or after November 1, 2024, as described in the April 16, 2024 memorandum. MMCPs must complete these activities as soon as possible but no later than **November 1, 2024**.

Please refer to the [PROS Redesign: Billing and Reimbursement Changes \(April 16, 2024\)](#) for the original notification distributed to MMCPs and PROS providers. The [Personalized Recovery Oriented Services \(PROS\) - Regional Rates](#) file on the [OMH Medicaid Reimbursement Rates](#) webpage has been updated to reflect the new PROS Redesign rates.

Please note: This document is only being transmitted electronically. No hard copy will be forthcoming. If you have any questions regarding these changes, please contact OMH Managed Care by phone at 518-402-2822 or by email at BHO@omh.ny.gov (MMCP inquiries) or OMH-Managed-Care@omh.ny.gov (provider inquiries).