

Bruce Williams
1234 Coastal Parkway
Albany, NY, 11111

Account Number: **AC000XXXXXX**

Date of Notice: **July 20, 2026**

WORK REQUIREMENTS FOR MEDICAID COVERAGE

Some adults will need to follow a new federal rule called Work Requirements for Medicaid Coverage. It starts on January 1, 2027. You may need to work or do certain activities to keep your Medicaid coverage.

Bruce Williams

Marketplace ID: HX00000XXXXX / CIN: XXXXXXXX

Sandy Williams

Marketplace ID: HX00000XXXXX / CIN: XXXXXXXX

Sample Notice

What you need to know:

Under Work Requirements for Medicaid Coverage, some adults with Medicaid, ages 19 through 64, must show that they are:

- **Earning at least \$580 per month** (if your work is seasonal, your income will be averaged across the year); or
- Doing one or more of the **following activities for at least 80 hours a month:**
 - Working
 - Going to school or a training program at least half-time
 - Going to a school or training program less than part time – your hours will count toward the 80-hour total
 - Participating in a job training or work readiness program
 - Volunteering or doing community service
 - A combination of these activities
- NY State of Health will try to confirm you meet the requirement using information we already have. If we cannot, we will send you a separate notice asking for more information.
- You must show you meet the requirement for 1 month before your Medicaid renewal date.

This requirement does not apply to everyone

You do not have to meet this requirement if you are:

- Under age 19 or 65 years old or older
- Pregnant or receiving postpartum Medicaid
- Enrolled in Medicaid because of a disability or because you receive SSI
- Living with a health condition that significantly limits your ability to meet this requirement (If your condition is not on the State list but you believe you qualify, you have the right to request that NY State of Health consider your situation. You can request this when you complete your Medicaid application or renewal – you do not need to contact us separately.)
- Enrolled in or entitled to Medicare Part A
- Enrolled in Medicare Part B
- American Indian or Alaska Native
- A family caregiver to a disabled individual
- A parent, guardian, relative caretaker, or a family caregiver to a child age 13 or younger
- In a SNAP household, and subject to SNAP work requirements
- Meeting TANF work requirements, even if you do not get TANF cash payments
- In a formal program to help with drug or alcohol use
- Currently in jail or prison
- Currently in foster care
- If you were formerly in foster care and discharged between the ages of 18 – 21, you are exempt until age 26
- A veteran with a 100% VA total disability rating

Temporary exceptions for short-term hardships:

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Even if this requirement applies to you, you may qualify for a temporary exception if you are going through a short-term hardship. New York offers the following exceptions: federal emergency or disaster declaration, high local unemployment, inpatient or institutional care, and travel for medical care.

- NY State of Health will assess county-level conditions – a federal emergency or disaster declaration in your area, or unemployment in your county at or above 8% – automatically and apply the exception without you needing to do anything.
- You must request an exception if you are receiving inpatient or institutional care, or if you or a family member must travel outside your area for medical care not available locally. You can request this exception when you complete your Medicaid application or renewal – you do not need to contact us separately.

When this will happen:

Work Requirements for Medicaid Coverage will begin on January 1, 2027. When you will need to meet the requirements or show they do not apply to you is based on your Medicaid renewal date:

- If your next Medicaid renewal is March 1, 2027, or later, you will need to either:
 - Meet the requirements, or
 - Show they do not apply to you
- If your next Medicaid renewal is February 1, 2027, or earlier, you will **not** need to meet the requirements until your next renewal in late 2027 or early 2028.

What will happen before your Medicaid renewal:

1. NY State of Health will try to find information to confirm whether:

- You meet the requirements, or
- The requirements do not apply to you.

2. If we cannot find the information we need, we will send you another notice to ask you for more information.

- If you need to provide more information but you do not, you could lose your Medicaid coverage.

3. If you need to meet the requirements and do not earn at least \$580 per month or do any of the approved activities for 80 hours a month, you could lose your Medicaid coverage.

What happens if you do not meet the requirement:

If you are required to meet Work Requirements for Medicaid Coverage and do not, you could lose your Medicaid coverage.

Losing Medicaid coverage may also affect your eligibility for Advance Premium Tax Credits (APTCs) used to purchase coverage through NY State of Health.

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If your situation changes:

Starting January 1, 2027, you must report changes in your circumstances that could affect whether this requirement applies to you; for example, if you become pregnant, take on caregiving responsibilities, develop a serious health condition, become incarcerated, or enter a treatment program. Changes could mean the requirement no longer applies to you, or that a previous exclusion no longer applies.

You can report changes through any of the following:

- Online: Log into your NY State of Health account at www.nystateofhealth.ny.gov
- Phone: Call the NY State of Health Customer Service Center at 1-855-329-8850 (TTY: 1-800-662-1220)
- In person: Meet with a navigator or a certified application counselor. All help is free. Find one at www.nystateofhealth.ny.gov
- Mail: Write to NY State of Health at:

PO Box 11727
Albany, New York 12211

What to do now:

Make sure NY State of Health has your correct **phone number, email address, and home address** so we can send you important information. You can do this in the following ways:

- Log into your NY State of Health account at www.nystateofhealth.ny.gov
 - Click “Edit Account Information” to change your contact info
 - Click the "Plans" tab at the top of the screen to find your renewal date
- Find your renewal date in the NYSOH Mobile Upload mobile app (available on iOS and Android). Beginning in early 2027, the app can be used to check the status of pending requirements and/or to submit qualifying activities related to Work Requirements for Medicaid Coverage.
- Meet with a navigator or a certified application counselor who can help you update your account. All help is free. Find one at nystateofhealth.ny.gov; or
- Call the NY State of Health Customer Service Center at 1-855-329-8850 (TTY: 1-800-662-1220).

To stay informed and access the latest information, visit the Stay Covered website at <https://info.nystateofhealth.ny.gov/stay-covered>

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